



Howden Reciprocating and Centrifugal compressors (HCR), is a specialist supplier of tailor-made gas compression equipment to various industries. Our products have made a valuable difference for our clients for the past 100 years, and we are now looking for a **Customer Support Engineer** who will join our team and assist us in making a valuable difference in the century to come.

The purpose of the role is to give support to customers, Field Service Engineers and other colleagues with HTC on HCR products, with special focus on new products (Uptime and D-Type compressors.)

What needs to be done?

- Provide support by transforming issues into satisfied customers and new bookings for HCR
- Answers technical questions from customers and HTC colleagues
- Increase paid customer visits
- Improve the lead time of open cases
- Develop Uptime processes

What do you need to bring?

- Bachelor degree in Mechanical Engineering or equivalent
- A self motivated and responsible drive
- An open and critical mindset
- Above average communication skills > you really want to know what the problem is!

You will get in return:

You will get the chance to work with (new) unique products and projects that we are proud of in a healthy and good team atmosphere. We offer opportunities for personal and professional development and of course an attractive salary package.

Questions:

Do you have any question or remarks, please contact Yacht Engineering: Patrick van Otterlo: 06 – 10 92 66 21 (daily until 21:00), or mail: patrick.van.otterlo@yacht.nl